

Quality Policy

Nomad Digital is a leading provider of innovative end to end connected applications for improving rail passenger journeys through provision of Wi-Fi, Passenger Information Systems (PIS) and infotainment services and optimizing fleet management through condition-based monitoring and maintenance solutions.

Nomad's vision and strategy is to become a global multi segment leader by expanding activity to new market segments and geographies.

Nomad are committed to the continuous improvement of the company's Business Management System (BMS), the development of our people's knowledge and driving improvement through applying the process approach. Nomad promotes risk-based thinking and application across all business departments and operations and actively seeks to manage risk in all key areas to ensure risks are known and managed effectively.

Nomad will always respect customer (intellectual) property throughout its operations and locations.

To ensure a high standard of quality, the company has implemented its BMS to comply with all applicable requirements and those of ISO 9001:2015

The responsibility for the establishment, implementation, maintenance, and effective operation of the business management system sits with Managing Director.

It is the responsibility of all Nomad Digital personnel to implement the BMS. The system and its implementation will be subject to regular management review and internal audits under the direction of the Head of QHSE, to ensure its suitability and effectiveness in achieving the objectives of the company.

Nomad's business system has been developed with a risk orientated approach and risk management is a key activity and undertaking within Nomad.

Our quality objectives are set and monitored and updated on a regular basis through management reviews and annual plans to improve performance across all departments and operations and to improve our business management system capability and coverage.

Through failure prevention and detection Nomad ensures any defects through manufacture, design or build, are captured, documented, and investigated to drive out failure and implement the necessary corrective actions where appropriate with customers, suppliers and other interested parties.

Our customer expectations are managed from a daily basis, through to monthly meetings and dedicated service reports and KPIs to monitor performance and delivery of our goods and solutions.

Our rail engineering compliance activities ensure we commit to providing compliant, and safety reliable equipment and solutions for all customers and projects.

Approved by: **John Mills**
Role: Head of QHSE
Date of Approval: October 2023

Approved by: **Emmanuel Henry**
Role: Managing Director
Date of Approval: October 2023

This Policy shall be implemented, maintained and communicated to all employees and shall be made available to third parties upon application to Nomad Digital.